

QP CODE: 22001608



Reg No : .....  
Name : .....

**M COM DEGREE (CSS) EXAMINATION, JULY 2022**

**First Semester**

**CORE - CM010102 - ORGANISATIONAL BEHAVIOUR**

M.COM FINANCE AND TAXATION, M.COM FINANCE AND TAXATION (SF), M.COM MARKETING  
AND INTERNATIONAL BUSINESS (SF), M.COM MANAGEMENT AND INFORMATION  
TECHNOLOGY (SF)

2019 ADMISSION ONWARDS

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Time: 3 Hours

Weightage: 30

**Part A (Short Answer Questions)**

*Answer any eight questions.*

*Weight 1 each.*

1. Write a note on basic concepts of organisational behaviour.
2. Briefly explain the figure-ground principle of organisation in 'perception theory'.
3. Mention any four Motivating Factors of Herzberg's Two Factor Theory.
4. Write a short note on group cohesiveness.
5. Explain the term virtual team.
6. Define the term status.
7. What are the features of organisational change?
8. Explain the internal and external forces that induce changes in an organisation.
9. Define process consultation.
10. What are the important determinants of organizational culture?

(8×1=8 weightage)

**Part B (Short Essay/Problems)**

*Answer any six questions.*

*Weight 2 each.*

11. Distinguish between organisational behaviour and organisation theory.
12. Distinguish between 'Organisation Man Model' and 'Self-Actualising Man Model'
13. How do biological factors influence personality?
14. Discuss the Expectancy model of Motivation. Explain the implications of this model for managers and





organisations.

15. Write about the uses of Johari Window.
16. Discuss the development levels of followers under situational leadership.
17. What do you mean by General Adaptation syndrome?
18. What are the advantages of functional conflict?

(6×2=12 weightage)

**Part C (Essay Type Questions)**

*Answer any **two** questions.*

*Weight **5** each.*

19. Discuss and compare the models of O.B.
20. Briefly discuss the steps in Behaviour Modification. Critically examine its uses and limitations.
21. Describe leadership and the qualities of a successful leader.
22. Define the term stress. What are the sources of stress?

(2×5=10 weightage)

