



QP CODE: 21101677

Reg No : .....

Name : .....

# B.COM DEGREE (CBCS) SPECIAL SUPPLIMENTARY EXAMINATION, JULY 2021

### Fifth Semester

## Complementary Course - CO5CMT07 - E- COMMERCE

Common for B.Com Model II Finance & Taxation, B.Com Model II Logistics Management, B.Com Model II Marketing, B.Com Model II Travel & Tourism, B.Com Model III Taxation, B.Com Model III Travel & Tourism and B.Com Model III Office Management & Secretarial Practice

2018 Admission Only

8CAEFF8B

Time: 3 Hours

Max. Marks: 80

#### Part A

Answer any ten questions.

Each question carries 2 marks.

- 1. What is E Tailing?
- 2. What is E Marketing?
- 3. What do you mean by discussion blogs?
- 4. What are the classifications of e-publishing?
- 5. Explain the concept of online entertainment.
- 6. What do you mean by cloud computing?
- 7. List out any two advantages of using a Credit Card.
- 8. What is meant by NEFT?
- 9. What is a Zombie?
- 10. What is web jacking?
- 11. What do you mean by domain name in Website development?
- 12. What do you mean by supply chain management

 $(10 \times 2 = 20)$ 





#### Part B

Answer any six questions.

Each question carries 5 marks.

- 13. What are the functions of Electronic Commerce?
- Explain the transaction cycle of an E Commerce transaction.
- 15. What are the advantages of e-banking?
- 16. What are the advantages of e-marketing?
- 17. Explain the concept and operations of DigiCash.
- 18. What are threats? How are they classified?
- 19. Explain any five offences and their penalties Under IT Act.
- 20. Explain the ways to promote of an e-commerce website.
- 21. Explain Customer relationship management.

 $(6 \times 5 = 30)$ 

#### Part C

Answer any two questions.

Each question carries 15 marks.

- 22. Explain the different types of E Commerce.
- 23. Discuss the various initiatives of Digital India Programme.
- 24. What is Firewall? Explain the types and functions of firewall.
- 25. Explain the components of a good e-commerc e website.

 $(2 \times 15 = 30)$ 

